



Apple Customer Support
008 025 258

Thank you for purchasing this Apple product. With your purchase you receive one full year of toll-free telephone support, starting from the date of purchase. You'll have access to our specially trained staff, who can provide assistance in the following areas:

- Installation and set-up
- Configuration
- Compatibility
- Apple operating system support
- Basic product use

Apple Customer Support is available from 9.00 am to 9.00 pm (Eastern Standard Time), 7 days a week, 365 days a year. To use the telephone support service call: 008 025 258

Please be prepared to give the following information, which will help us provide you with prompt assistance:

- The model number of your Apple product

- The serial number of your Apple product

- The date you purchased the product

- Your name, address and telephone number

You can record this information in the System Record, which is on the inside front cover of the Apple Resource Guide.

Apple recommends that you back up your hard disk regularly, starting as soon as you set up your system. This will help prevent loss of information in the event of a problem with your system.

When you have a question, we suggest that before calling Apple, you check the manuals included with your system. These manuals provide information about all aspects of using your Apple product, and are designed to make it easy to quickly find the information you need.

If your question is about a software application not manufactured by Apple, such as a word processor or a spreadsheet, please contact the appropriate company directly.

How to find us

Apple Computer Australia Pty Ltd.

16 Rodborough St
Frenchs Forest NSW 2086
02 452 8000

Apple Authorised Service Centre Locations

008 025 355

AppleCare (Extended Service Agreement)

02 452 8027
(Monday - Friday, 9.00am-3.00pm, Eastern Standard Time)

Apple Customer Support

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Apple Training Centres (referrals)

008 025 355

Apple User Groups (referrals)

008 025 355

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ACN 002 510 054

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